

Ellucian's Global Browser Support Calendar

Publication of Ellucian's Oracle Support Calendar and Browser Support Calendar for Banner is migrating to Ellucian eCommunities in the Banner General and Technical Forum (<https://ecomunities.ellucian.com/community/banner-technical>).

Publication of this information via the Banner Compatibility Matrix web application will end December 2018.

The following browsers and versions are supported by all Ellucian products except where noted in the "Notes & Exceptions" column.

Browser Support

Browser	OS	Support Begins	Support Ends	Notes & Exceptions
Chrome (all)	Windows*	Currently Supported		*Ellucian makes every attempt to support the latest browsers with the latest releases of our products. Firefox and Chrome support may be limited to the current version and one back for most products except where noted in the documentation. <i>Due to NPAPI plugin dependencies, Banner 8.x INB is no longer supported on Chrome 45 and higher. Please see Article 000035689 for more information about browser restrictions for Banner 8.x INB support.</i>

Firefox (all)	Windows* Mac OS*	Currently Supported		<p>*Ellucian makes every attempt to support the latest browsers with the latest releases of our products. Firefox and Chrome support may be limited to the current version and one back for most products except where noted in the documentation. <i>Due to NPAPI plugin dependencies, please see Article 000035689 for more information about browser restrictions for Banner 8.x INB support. Firefox no longer supports NPAPI plugins, including the Java runtime, as of Firefox 52 3/7/2017).</i></p> <p><u>Firefox Extended Support Release</u>: While Ellucian has not been through a formal certification of the Firefox ESR browser, based on customer feedback, we will provide support to customers running Firefox ESR, for both Banner 8 and Banner 9, until Banner 8 INB moves to Sustaining Support. Issues identified that are unique to the Firefox ESR browser will be evaluated on a case-by-case basis, and we will not address performance issues unique to the Firefox ESR browser</p>
Microsoft Edge	Windows 10	Currently Supported		<p>*All Ellucian solutions supported except: Banner 8.x INB will not be supported on MS Edge.</p> <p>Banner 8.x SSB support for Edge is dependent upon Oracle WebLogic 12c.</p>
Safari (all)	Mac OS*	Currently Supported		<p>*Ellucian makes every attempt to support the latest browsers with the latest releases of our products.</p>
Internet Explorer 11	Windows	Currently Supported	December 2019	