# Welcome to the Moore Building

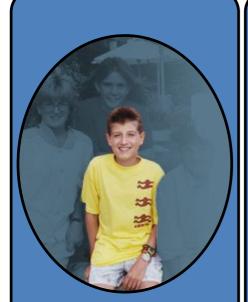
An Introduction to Programs and Services



# History



The Moore Building at Augusta University (AU) houses AU's Ryan White Program (RWP). Established in 1995 with the receipt of the initial Part C grant from the federal Ryan White program/CARE Act, the AU Ryan White program currently serves over 1200 clients per year throughout the CSRA. The program serves clients coming from as far as Atlanta, GA and Greenville, SC.



Ryan White was a young boy with Hemophilia living in Kokomo, Indiana.



He was
diagnosed in
1984 with HIV at
age 13 following
a blood
transfusion.
Ryan developed
AIDS and was
given 6 months
to live.



For the remaining years of his life, Ryan and his mother, Jeanne White Ginder, fought against discrimination and fought for educating the public about this disease.



Ryan died in April 1990, one month before his high school graduation.



The legislation bearing his name, the Ryan White CARE Act, passed in August 1990, giving access to services to all those in need living with HIV. We benefit from this act today.

Program
Structure:
Administrative
Personnel

**Principal Investigator** 

**Medical Director** 

**Program/Grants Manager** 

Quality Improvement Coordinator

**Office Specialist** 

# Program Structure: Clinical Personnel

#### **Clinicians**

- Physicians
- Fellows
- Physician Assistant
- Pharmacist

#### **Medical Case Management team**

- Registered nurses
- Social workers
- Eligibility Specialists
- Clinical Coordinator
- Telephone Triage LPN

#### Mental Health/Psych team

- Postdoctoral fellow
- Behavioral Health Specialist
- Psych interns

#### In clinic team

- Desk Ops Specialists
- Patient Care Assistant



#### Outpatient Services

Medical evaluation and clinical care

**Laboratory services** 

**Pharmacy** 

**Treatment adherence counseling** 

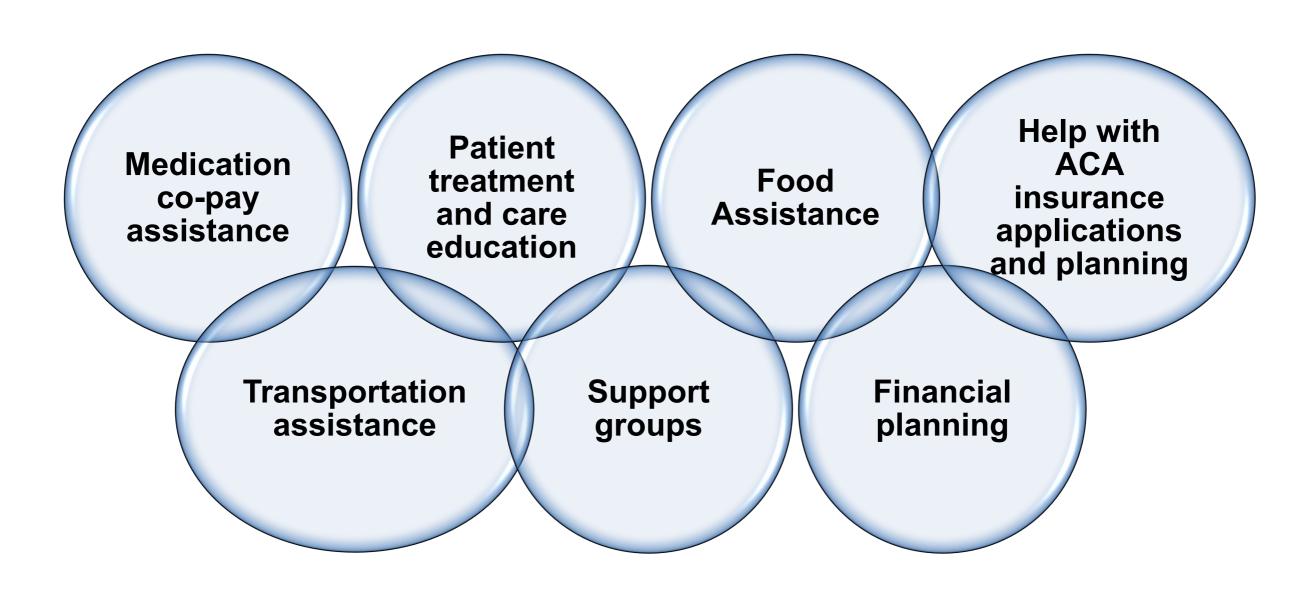
Outpatient mental health/substance use counseling

**Gynecological services** 

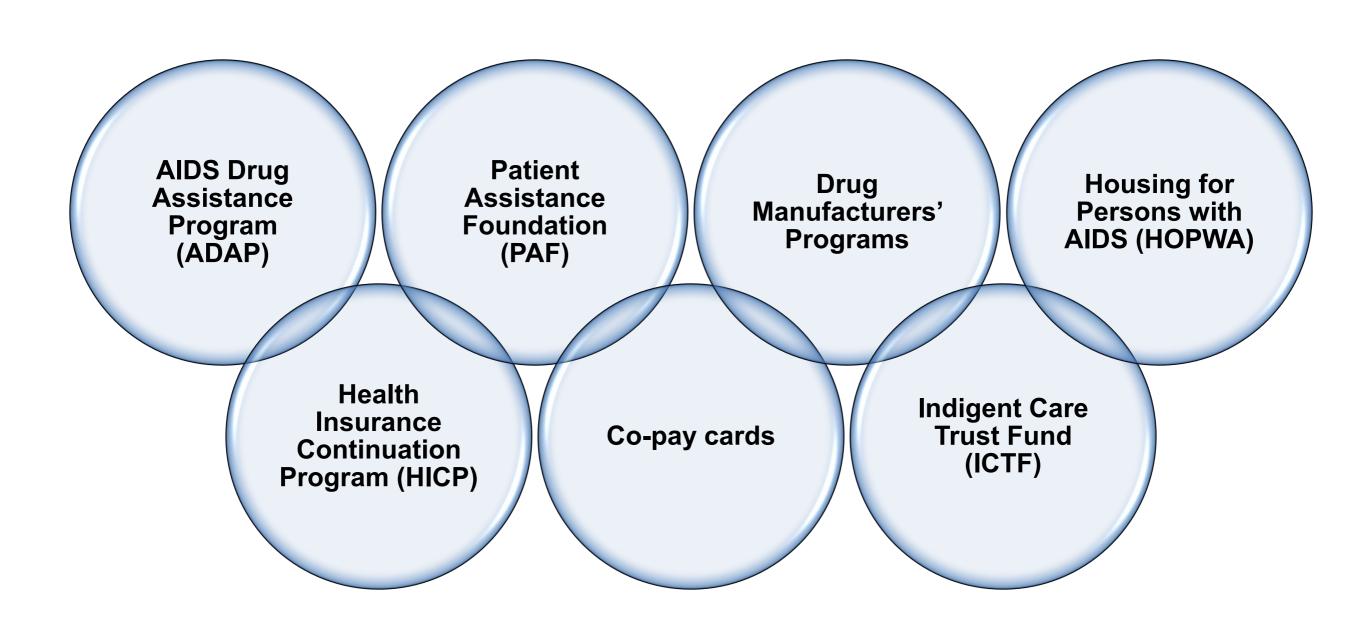
**Dental care** 



#### Case management and social work services



#### Help with the following applications:



### Mental Health and Psychological Support

Staff from AU's Psychology department are always available at every provider appointment.

#### Staff include:

- Post-doctoral fellow
- Psychology interns
- Behavioral health specialist

#### Available services include:

- Annual mental health screening
- Consults and referrals
- Individual and group therapy
- Support groups
- Substance abuse outpatient treatment and counseling

#### **ADAP**

The AIDS Drug Assistance Program (ADAP) is a state program that provides HIV/AIDS medicines to low-income, uninsured persons residing in said state. The AU RWP aids with applications for Georgia and South Carolina residents.

#### To enroll in ADAP, you will need:

- A positive HIV status
- Proof of residency in said state (i.e. utility bill)
- Proof of income at or below 400% of the Federal Poverty Level\* (i.e. one month's pay stubs)

For any questions, call 404-656-9805, email <u>GAADAP@dph.ga.gov</u>, or contact your case manager.

\*<500% of FPL for SC ADAP

#### **HICP**

The Health Insurance Continuation Program (HICP) is a state program that assists persons living with HIV/AIDS with their health insurance payments. This program covers up to a maximum of \$1,788.00 per month for insurance payments. This coverage may include insurances covering spouses and children on a family plan, including dental and vision. The AU RWP aids with applications for Georgia and South Carolina residents.

#### To enroll in HICP, you will need:

- Proof of a positive HIV status
- Proof of residency in said state (i.e. utility bill)
- Proof of income at or below 400% of the Federal Poverty Level (i.e. one month's pay stubs)
- Have an ACA or COBRA plan\*

For any questions, call 404-656-9805, email GAADAP@dph.ga.gov, or contact your case manager.

\*HICP does not assist with employer-based insurance plans.

#### Curant Health/340B

Curant Health is a 340B contract mail-order pharmacy that has been working with the AU RWP program since 2011. This pharmacy gives clients the opportunity to have their medicines shipped to their homes on a monthly basis. This program also allows the AU RWP program to assist clients with their medication co-pays. Medication co-pays for HIV medicines can range from as little as \$18 to \$1,700 per month.



#### To enroll in the Curant/340B program, you will need:

- Proof of a positive HIV status
- Has insurance eligible for this program
- Proof of income at or below 400% of the Federal Poverty Level (FPL)

For any questions, contact your case manager.



#### **HOPWA**

The AU Ryan White program provides outside agency referrals for patients in need of housing assistance. Housing Opportunities for Persons living with AIDS (HOPWA) is a federal program funded through the U.S. Department of Housing and Urban Development (HUD). The Georgia Department of Community Affairs (DCA) covers 125 counties. Studies show that almost 70% of persons living with HIV experience some level of unstable housing in their lifetime. This program offers safe, affordable housing options. Other services include assistance with:

- Mortgage/rent deposit
- Mortgage/rent assistance
- Utility deposit/assistance
- Transportation to medical appointments



#### To enroll in the HOPWA program, you will need:

- A positive HIV status
- Proof of residency in Georgia (i.e. utility bill)
- Proof of income at or below 400% of the Federal Poverty Level (FPL)

For any questions, contact <u>HOPWA2@dca.ga.gov</u> or your case manager.

# Outreach Services

Established in 1996, the AU Ryan White outreach program has always been a pillar in our community providing early intervention and linkage to care for persons out of care and newly diagnosed with HIV.

#### Testing locations and community partnerships include:

AU's Emergency Department and campus activities

Walgreens and Barney's pharmacies

Augusta PRIDE events

Local night clubs and bars

Paine College campus activities

Cultural festivals

For more information on where you can get tested, see the Outreach Services page on our website or visit csrasafetynet.org.

#### Services provided by the outreach team:

- Free, confidential rapid HIV testing and counseling
- Free barrier protection methods (i.e., male and female condoms, dental dams, lubricant, etc.)
- Patient and community education
- Linkage to care to treatment facilities

## Outreach Activities



# FALL INTO MOORE WITH US – 2021 YARD SALE



# FALL INTO MOORE WITH US – 2021 YARD SALE



# Program Eligibility and Compliance

# Intake Appointments

All new patients (newly diagnosed and transferring care) and return to care patients must attend an intake appointment before their first provider visit.

#### Each patient will meet with:

- pharmacist
- case manager
- nurse
- psychosocial counselor

This appointment is expected to last 2-3 hours.

#### This appointment will include:

- a review of medical history and labs
- an overview of the program
- treatment adherence assessment
- a review of patient rights and responsibilities

If you have not had an appointment in the last year, you will be scheduled for an intake appointment prior to the next provider appointment.

## Lab Appointments

Labs can be drawn at either the hospital's pathology lab on the 2<sup>nd</sup> floor of the hospital or at the Moore Building.



Labs must be completed 2 weeks before the provider appointment.



Moore Building Lab Hours are Monday –Thursday 8 a.m. – 4:30 p.m. & Fridays 8 a.m. – 12 p.m.





# Provider Appointments

Patients should attend their provider appointments at least once every six months.

Patients must have eligibility documents on file and labs completed up to two weeks prior to the scheduled appointment.

If it has been over a year without attending an appointment, the patient will be scheduled for an intake appointment before the provider can be seen.

# Provider Appointments

Providers cannot prescribe medications for patients who are not compliant with their appointments.

If a patient shows up for the appointment without labs or eligibility documents, the appointment will be rescheduled.

# Eligibility documents



We require:

- Identification card
- Insurance card (if applicable)
- Proof of income
- Proof of residence



These documents must be submitted to your case once a year.



These documents can be provided in person or via email, fax, mail, or the AU Health VIP portal.



Non-compliance can result in loss of services.

# Routine Health Maintenance: Required Screenings

<u>Screening</u>	<u>Schedule</u>
Cervical/vaginal PAP smear	Every 1-3 years
Anal PAP smear	Annually
Colonoscopy	Every 5 or 10 years
Mammogram	Every 2 years for ages 50+
Dental visits	Twice a year

<sup>\*</sup>Screenings can be given more frequently based on risk and need.

#### Routine Health Maintenance: Required Vaccines

<u>Vaccine</u>	<u>Schedule</u>
Pneumococcal 13-valent conjugate (PCV13)	Given to ages 65 and older (given at least 5 years apart if received <65yrs)
Polysaccharide (PPSV23/Pneumovax 23)	Every 5 years
Tetanus, Diphtheria, and Pertussis (TDAP/DTAP)	Every 10 years
Hepatitis A (2 dose series)	Given if no immunity
Hepatitis B (3 dose series)	Given if no immunity or prior disease
HPV (3 dose series)	Given to ages 9 – 26; Ages 27 – 45 should talk to their healthcare providers
Influenza	Given annually
COVID – 19 (2 dose series + booster(s))	Given to ages 5 years and older  (2 <sup>nd</sup> booster given for ages 50 and older and persons who are moderately or severely immunocompromised)

#### Resources and References

- Health Resources & Services Administration/ HIV/AIDS Bureau Ryan White HIV/AIDS Program: <a href="https://hab.hrsa.gov/about-ryan-white-hivaids-program/about-ryan-white-hivaids-program">https://hab.hrsa.gov/about-ryan-white-hivaids-program</a>
- POZ Magazine: <a href="https://www.poz.com/magazines">https://www.poz.com/magazines</a>
- Positively Aware: <a href="https://www.positivelyaware.com/">https://www.positivelyaware.com/</a>
- Augusta PRIDE: <a href="http://prideaugusta.org/">http://prideaugusta.org/</a>



